

Services	Turnaround time
<b>Import LC</b>	
LC Issuance	By 2PM on T day ; After 2PM will be next working day
LC Amendment	By 2PM on T day ; After 2PM will be next working day
Import bill under LC - Document examination	3 working days
Import bills under LC - Payment	By 2PM on T day ; After 2PM will be next working day  By 11.30am on T day (Payment via RENTAS) After 11.30am will be next working day
Shipping Guarantee	By 2PM on T day ; After 2PM will be next working day
<b>Export LC</b>	
LC Advising	By 2PM on T day ; After 2PM will be next working day
LC amendment	By 2PM on T day ; After 2PM will be next working day
Export bill under LC- Document examination	By 2PM on T day ; After 2PM will be next working day
Export bill under LC - Payment/ Settlement	By 5pm on T day
LC Confirmation	By 2PM on T day ; After 2PM will be next working day
<b>Inward bill for collection</b>	
Inward Bill - New	By 2PM on T day ; After 2PM will be next working day
Inward Bill - Acceptance	By 2PM on T day ; After 2PM will be next working day
Inward bill - Payment	By 2PM on T day ; After 2PM will be next working day  By 11.30am on T day (Payment via RENTAS) After 11.30am will be next working day
<b>Outward bill for collection</b>	
Outward bill - Creation	By 2PM on T day ; After 2PM will be next working day
Outward bill - Payment/ settlement	By 5PM on T day
<b>Banker's Guarantee/ Standby Letter of Credit</b>	
Issuance	By 2PM on T day ; After 2PM will be next working day
Amendment	By 2PM on T day ; After 2PM will be next working day
Claim	By 2PM on T day ; After 2PM will be next working day
Advising	By 2PM on T day ; After 2PM will be next working day
Cancellation	By 2PM on T day ; After 2PM will be next working day
<b>All Trade Loans/ financing</b>	
Banker's Acceptance/ Onshore Foreign Currency Loan/ Trust Receipt/ Account Receivable Financing / Forfeiting/ Invoice financing/ Pre-shipment financing - Creation	By 2PM on T day ; After 2PM will be next working day  By 11.30am on T day (Payment via RENTAS) After 11.30am will be next working day
Settlement/extension	By 5 on T day
<b>Transfer LC</b>	
Issuance	By 2PM on T day ; After 2PM will be next working day
Amendment	By 2PM on T day ; After 2PM will be next working day
<b>Export Bill Purchase under LC and Bill Collection</b>	
Documents examination	By 2PM on T day ; After 2PM will be next working day
Creation	By 2PM on T day ; After 2PM will be next working day
Settlement	By 5pm on T day
* Same day processing subject to customer application is in order.	
* Longer turnaround time will be applied for bulk submission	