

Flood Financial Relief Assistance Program Application Form for Individual Customers

Please complete this form and tick (✓) whichever is applicable.

A. Borrower / Customer Request Details			
Name		NRIC / Passport No.	
Contact No.		Email Address	
Loan Account No. (To specify in 1 form; if more than 1 request)		Deposit Account No.	
Residential Address			

Request for Flood Financial Relief Assistance Program for affected borrowers/ customers within the flood areas.

I/We would like to apply:

☐ Moratorium for 6 months effective _____ (dd/mm/yyyy).

☐ Principal Moratorium (Only service monthly interest) for 6 months.

☐ Others, please specify: _____

B. Declaration
I/ We hereby declare and confirm:- • The details above furnished are 100% true & accurate. • I am / we are not undischarged bankrupt or subject to a bankruptcy proceeding; and • I / we have obtained consent from guarantor / joint borrower(s) for my selected option. • I am / We are financially affected by the recent flood and require this flood financial relief assistance program I / We understand and acknowledge that:- ☐ Normal interest will continue to be charged and accrued during the deferment period and there will be increase in the total cost of borrowing. This may result in my loan tenure being extended. The Bank can recover additional interest from changes in my / our instalment payments. ☐ My / Our monthly repayment amount and / or financing tenure will be adjusted to reflect the higher overall financing cost.



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- ☐ I / we have the option to engage the Bank to revise the monthly repayment / payment amount and / or schedule if my financials improve to reduce overall borrowing / financing costs;
- ☐ I / we agree to furnish the Bank with relevant information as may be required after my / our repayment / payment assistance has been approved;
- ☐ where required, I need to sign relevant documents to complete the legal documentation, including those related to guarantors or joint accounts before assistance can take effect;
- ☐ The Bank reserves the right to modify / rescind the repayment / payment assistance if I / we have found to have made false, misleading or incomplete representation in this application; and

Note to Customer:

- Complete the Loan Repayments Assistance Application Form and e-mail to CustomerDesk@my.bank-of-china.com
- If you require further details on the changes to your loan / financing obligations before confirming your submission, or having issue submitting your form, please call or contact 03-2387 8367 or 03-2387 8211

Signature by Borrower/Customer:

By signing below, I confirm that I have read and agree to abide all the declarations as stated above.

Name:
NRIC/ Passport No.:
Date:

Name:
NRIC/ Passport No.:
Date:

For Bank Use Only

Attended By	Signature Verified By	Department Chop / Date
 _____ Name: Date:	 _____ Name: Date:	

Remarks: