

19 May 2025

Dear Valued Business Partners,

Discontinuation of Travel Add-On: COVID-19 Benefit

We wish to inform you of an important update regarding our Travel Add-on: COVID-19 Benefit.

Effective 1 May 2025, the Malaysian government has revoked the COVID-19 'Infected Local Areas Extension Order', marking a significant milestone after over 5 years of preventive measures and efforts to combat the pandemic.

Impact of the Order Revocation

- 1) Following the revocation, COVID-19 will now be treated as a normal communicable disease like influenza (flu) which is covered under our TravelRight Plus insurance policy.
- The Travel Add-On: COVID-19 Benefit will be discontinued with effect from 1 June 2025 for:
 - TravelRight Plus Insurance Policy Single Trip (New Policy)
 - TravelRight Plus Insurance Policy Annual Cover (New and Renewal Policy)
 - TravelRight Domestic (Inbound) Insurance (New Policy)

This decision aligns with the latest updates and our commitment to providing the most relevant and necessary services to our customers.

We understand that this change may require adjustments on your part, and we appreciate your cooperation and understanding.

Marketing Materials

Please be advised that softcopies of the latest TravelRight Plus and TravelRight Domestic (Inbound) marketing materials will be available on the MSIG website effective from 1 June 2025. Kindly ensure that you are using the latest versions of marketing materials.

GenLink System

The latest revision will be reflected in GenLink from 1 June 2025.

If you have any further questions, please contact your Account Handler.

MSIG Insurance (Malaysia) Bhd

This is a computer-generated letter; no signature is required.







MSIG Insurance (Malaysia) Bhd Registration No. 197901002705 (46983-W) Terms and Conditions Apply

Customer Service Centre, Level 15, Menara Hap Seng 2, Plaza Hap Seng, No.1, Jalan P. Ramlee, 50250 Kuala Lumpur Call us at 1-800-88-MSIG(6744) I Monday to Friday (8.30 a.m. to 5.30 p.m.) Excluding public holidays.

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