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Travel SafeGuard - Frequently Asked Questions (FAQs)

- 1. Why is the current product being replaced?**
The new product is designed to meet evolving customer needs and improve coverage options. It is designed to offer better protection and more flexibility.
- 2. What are the key differences between the current and new product?**
The new product includes higher coverage limits and offers digital-age protection such as online purchase protection and WhatsApp Emergency Communication service.
- 3. Will the current product still be available for purchase?**
No, the current product will be phased out. Existing policyholders will continue to receive the same support and services from MSIG.
- 4. Is the premium higher than the current product?**
Premiums vary based on the selected plans. The new product offers more value for your premium, ensuring you receive adequate protection.
- 5. Is new travel add-on available for purchase?**
Yes, we have introduced Golf Benefit add-on. This can be added based on your needs.
- 6. Could I include the Golf Benefit after the purchase of my travel policy?**
No, you cannot include Golf Benefit during the mid-term of your policy. You may include the Golf Benefit add-on at the time of purchasing a new policy or upon policy renewal.