

1. Definition

- a) **"Additional Terms and Conditions"** means the terms and conditions that govern the prizes as determined by the Participating Banks.
- b) **"MyDebit"** means a service that allows retail purchases swiftly and securely by simply wave or enter your **ATM Personal Identification Number (PIN) at the retailers' Point-of-Sale (POS) terminals**. The purchase amount is debited from your bank account.
- c) **"MyDebit Transaction"** means the successful retail purchases made via your MyDebit card. The MyDebit Transaction is to be carried out during the Promotion Period through any local MyDebit card issuer or Participating Banks.
- d) **"Organizer"** means the Board of Trustees of The Sabah Parks.
- e) **"Participating Banks"** means the list of Banks as set out in Table 3 below.
- f) **"PayNet"** means Payments Network Malaysia Sdn. Bhd. (Company No.836743-D).
- g) **"Prizes"** means the prizes set out in Clause 4 below.
- h) **"Transaction Period"** means any successful DuitNow transactions which takes place between 1st August – 31 October 2025.

2. Promotion Period

- (a) The Promotion shall run from 00:00 hours (GMT+8) on 1 August 2025 until 23:59 (GMT+8) hours on 31st October 2025 (both dates inclusive) (**"Promotion Period"**).

3. Eligibility and Qualifying Criteria

- (a) This Promotion is open to all customers (retail banks only) who perform MyDebit Transaction(s) to make entrance fee payments at any of the 7 Participating Sabah Parks' entrance points during the Promotion Period and holds a valid identification document (example: identity card or passport) (**"Eligible Customers"**).
- (b) Participating Sabah Parks includes:
 - 1. Taman Kinabalu, Kundasang
 - 2. Poring Hot Springs, Ranau
 - 3. Pulau Manukan, Taman Tunku Abdul Rahman, Kota Kinabalu
 - 4. Pulau Sapi, Taman Tunku Abdul Rahman, Kota Kinabalu
 - 5. Pulau Mamutik, Taman Tunku Abdul Rahman, Kota Kinabalu
 - 6. Taman Marin Tun Sakaran, Semporna - Kaunter TTS Jeti Pelancongan
 - 7. Taman Bukit Tawau

- (b) The eligibility requirements to participate in this Promotion are as follows:
- Only customers who are above eighteen (18) years of age shall be eligible to participate;
 - Customers' that hold any accounts with the Participating Banks shall NOT have their accounts terminated, suspended, cancelled or dormant within the Promotion Period;
 - Customers that hold any accounts with the Participating Banks shall NOT be delinquent or unsatisfactorily conducted as determined by the Participating Banks at its sole and absolute discretion;
 - Customers who have NOT become insane, declared bankrupt or have legal proceedings of any nature instituted against them shall be eligible to participate.
- (c) How to Participate
- No registration required.
 - Every MyDebit transaction for entrance fees at participating Sabah Parks locations automatically qualifies as one (1) lucky draw entry.
 - Multiple entries allowed; more transactions = higher chances of winning.

4. Prizes

RM1,000 x 30 winners

- Eligible customers who make MyDebit payment at the participating Sabah Parks stand to win RM1,000.
- Each MyDebit Transaction performed by an Eligible Customer shall be eligible for one (1) entry.
- The Prize is not non-transferable.

5. Participating Banks

Table 3
Participating Banks

Affin Bank Berhad	Affin Islamic Bank Berhad	Bank Pertanian Malaysia Berhad (Agrobank)
Alliance Bank	Alliance Islamic Bank	Al Rajhi Bank
AmBank (M) Berhad	AmBank Islamic Berhad	Bank Kerjasama Rakyat Malaysia Berhad
Bank Islam Malaysia Berhad	Bank of China (Malaysia) Berhad	Bank Muamalat
Bank Simpanan Nasional	CIMB Bank Berhad	CIMB Islamic Bank Berhad

Hong Leong Bank Berhad	Hong Leong Islamic Bank Berhad	HSBC Bank Malaysia Berhad
HSBC Amanah Malaysia Berhad	Maybank Berhad	Maybank Islamic Berhad
MBSB Bank	Public Bank Berhad	Public Islamic Bank Berhad
RHB Bank Berhad	RHB Islamic Bank Berhad	Standard Chartered Bank Malaysia Berhad
Standard Chartered Saadiq Berhad	OCBC Bank (Malaysia) Berhad	OCBC Al-Amin (Malaysia) Berhad
United Overseas Bank (Malaysia) Berhad	AEON Bank	Boost Bank
GX Bank		

- a. The campaign is open to both individual customers and businesses (provided the campaign is offered by the business channel of the Participating Bank)

6. Shortlisting of Winners

- i. A total of thirty (30) Eligible Customers will be selected in one (1) round of random draw from a pool of total eligible entries which will be carried out by the Organizer at the Organizer's own discretion.
- ii. The Eligible Customers selected ("Selected Winners") will be contacted by the respective Participating Banks to answer two (2) questions within **three (3)** business days after the winner selection.
- iii. Only three (3) attempts of phone calls will be made during office hours, Monday to Friday (9am-5pm).
- iv. In the event the Selected Winners cannot be contacted i.e. voicemail, line busy or unable to answer questions within one hour from the successful attempt, fails to answer all questions correctly, the Organizer and/or the respective Participating Banks shall allocate the Prize to the next Selected Winner.

7. Prizes Redemption

a. **RM1,000 cash prizes**

- i. Amount will be credited to the Selected Winner's registered Bank Account within 60 days after the end of Promotion Period

8. General Terms and Conditions

- a. To the fullest extent permitted by the law, in no event will the Organizer, PayNet and the Participating Banks or any of its officers, servants, employees, representatives and /or agents

(including, any third party service providers that the Organizer may engage for purposes of this Promotion) be liable for any loss or damages (including loss of income, profits or goodwill or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Promotion, even if the Organizer have been advised on the possibility of such damages in advance, and all such damages are expressly excluded.

- b. The Organizer shall be entitled to amend, vary, delete or add ("modifications") to any of these Promotion Terms and Conditions and/or substitute or replace the Prizes (Clause 4 above) offered in this Promotion with a similar valued prize and/or to modify, cancel, terminate or suspend the Promotion at any time without prior notice. No compensation in cash or any kind shall be given for any losses or damages suffered or incurred by the Eligible Customers as a result of the above. **Customers are advice to periodically check for updates of this Promotion's Terms and Conditions at the Organizer's or PayNet's or the Participating Banks' websites. If any future modifications of this Promotion's Terms and Conditions are unacceptable to the Eligible Customers, discontinue any further participation in this Promotion.**
- c. The Organizer and PayNet shall not be liable and responsible nor shall accept any liabilities of whatsoever nature howsoever arising or suffered by any Eligible Customer resulting directly or indirectly from this Promotion.
- d. All decisions made by the Organizer and/or PayNet and/or the Participating Bank in relation to the Promotion including but not limited to the shortlisting, final selection of winners and forfeiture of the Prizes shall be final, conclusive and binding. If any matters arise which are not covered in these Terms and Conditions, it will be determined solely by the Organizer and PayNet.
- e. This Promotion Terms and Conditions shall be read together with the Additional Terms and Conditions of each Participating Bank (**collectively, "Terms and Conditions"**).
- f. By participating in the Promotion, Eligible Customers agree to be bound by the Terms and Conditions stated herein. The Promotion Terms and Conditions shall prevail over any inconsistent terms and conditions contained in the Additional Terms and Conditions and/or in any other promotional or advertising materials for the Promotion. In the event of any inconsistency between the English and Bahasa Melayu (if any) version, the English version shall prevail.
- g. Additional Terms and Conditions by Participating Banks are available at the respective Participating Bank's websites.
- h. The Promotion Terms and Conditions shall be governed and construed in accordance with laws of Malaysia.
- i. Detailed information on the Promotion is available by logging on to sabahparks.org.my at any time during Promotion Period.

9. PRIVACY NOTICE

- a) By Participating in the Promotion, the Eligible Customer gives their consent to and authorize the Organizer and/or PayNet to collect, store, use, process their names, masked Identification Numbers and other particulars ("Personal Data") for the purpose of running the Promotion, including but not limited to announcing and publishing Personal Data and/or photos of the Eligible Customer at the Organizer's or PayNet's website for advertising and publicity purposes.
- b) By Participating in the Promotion, the Eligible Customer gives their consent to and authorize the Organizer and PayNet to collect their Personal Data on their behalf from the Participating Banks for the purpose of running the Promotion including but not limited to validating and shortlisting of the Eligible Customer.
- c) The Organizer and PayNet may use a third party service to process the Eligible Customer's Personal Data. All such third parties are contractually obliged, not to use the Eligible Customer's Personal Data in any other than way that stated herein.
- d) Under the laws of Malaysia, the rights of the Eligible Customer includes:
 - i) The rights to withdraw consent for the use of Personal Data at any time by contacting PayNet at the email address mentioned below by providing PayNet with the Eligible Customer's name and email address for removal of the said Personal Data;
 - ii) The rights to obtain a copy of the Personal Data which PayNet hold; and
 - iii) The rights to correct inaccurate Personal Data
- e) If the Eligible Customer's wish to raise any Personal Data issue with the Organizer, or exercise any of their legal rights, please email to customersupport@paynet.my
- f) The Organizer and PayNet will take reasonable precautions to keep the Eligible Customer's Personal Data secure, and requires third party processors to do the same. However, the Organizer and/or PayNet may disclose the Eligible Customer's Personal Data if required by law, search warrant, subpoena or court order.
- g) For the purpose of this Clause 9, all Personal Data relating to the Contest shall be governed and dealt in accordance with the Personal Data Protection Act 2010 and all other applicable laws in Malaysi

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