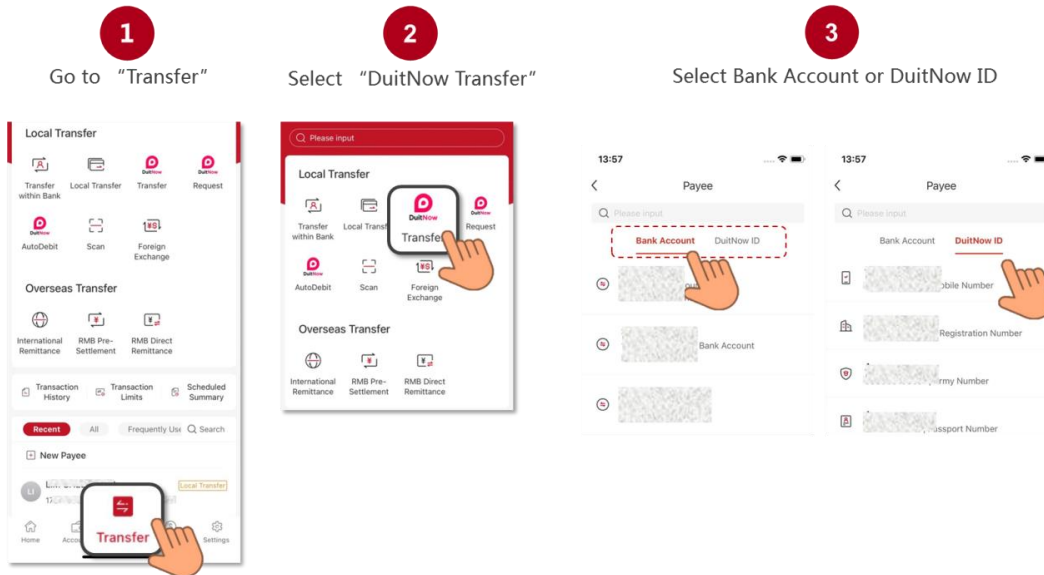


Enhanced customer experience - DuitNow Transfer

DuitNow Transfer to Other Bank Account and DuitNow IDs (e.g. mobile number, NRIC, Passport Number) are now streamlined under DuitNow Transfer, not under “Local Transfer”.

Enhanced customer experience - DuitNow Transfer

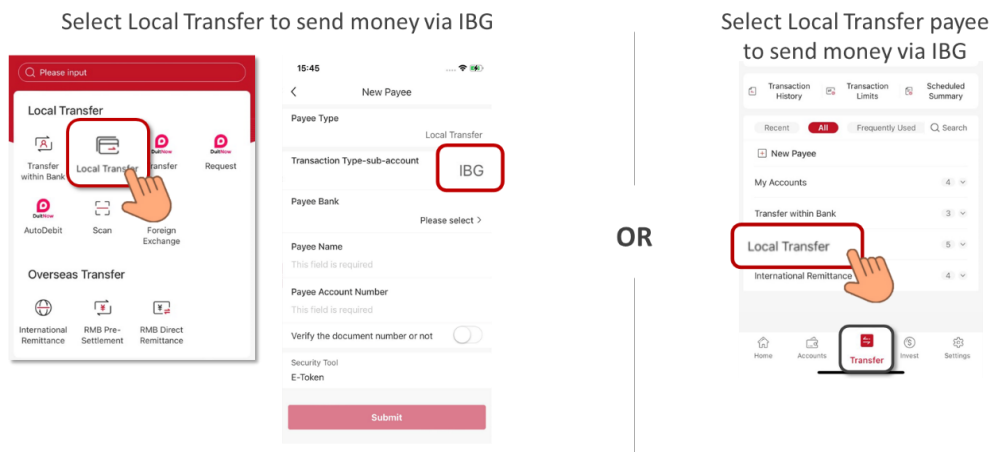


We highly recommend using DuitNow Transfer for a faster and safer way to send money. Here's why:

- **Instant Transfers:** Your money is transferred in real time.
- **Available 24/7:** Send money anytime, day or night, even on weekends and public holidays.
- **Added Security:** You'll see the recipient's name linked to the DuitNow ID before confirming the transaction.

Alternately, IBG transfer is available under “Local Transfer”.

IBG Fund Transfer



FAQs

1. Where do I view DuitNow Transfer history?

To view your past DuitNow Transfer transactions:

Step 1: Go to “Home”

Step 2: Select “More”

Step 3: Select “DuitNow”

Step 4: Select “DuitNow History”

2. Why I can't find my previous payee under “Local Transfer”?

We have streamlined DuitNow Transfer to bank account under DuitNow Transfer access point. You may find the payee by:

Step 1: Go to “Transfer”

Step 2: Select “DuitNow”

Step 3: Select “Payee Account”

3. How to add or delete DuitNow Transfer Payee?

Please follow steps below to manage DuitNow Transfer Payee

Step 1: Go to Home

Step 2: Select “More”

Step 3: Select “DuitNow”

Step 4: Select “Manage DuitNow Payees”

Step 5: You can add new payee or delete the payee