

DuitNow AutoDebit 常见问题与解答

1. 什么是 DuitNow AutoDebit?

DuitNow AutoDebit 是一项让您预先安排或授权向指定的商户进行定期付款和/或特设付款的订阅性支付服务。

2. 哪些类型的账户适用于向商户支付款项?

仅适用于储蓄账户，往来账户以及易钱宝账户。

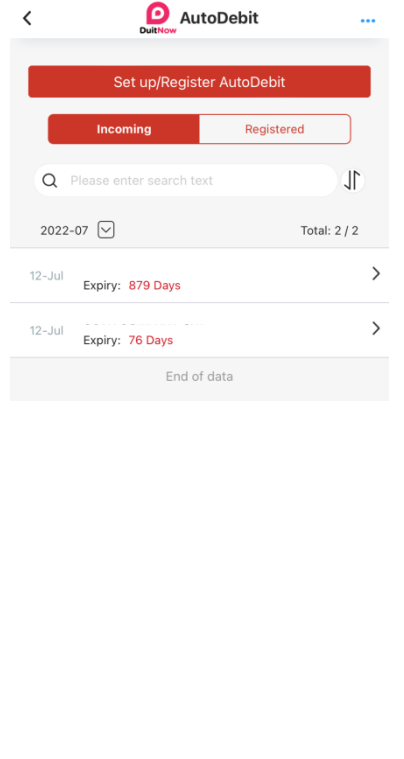
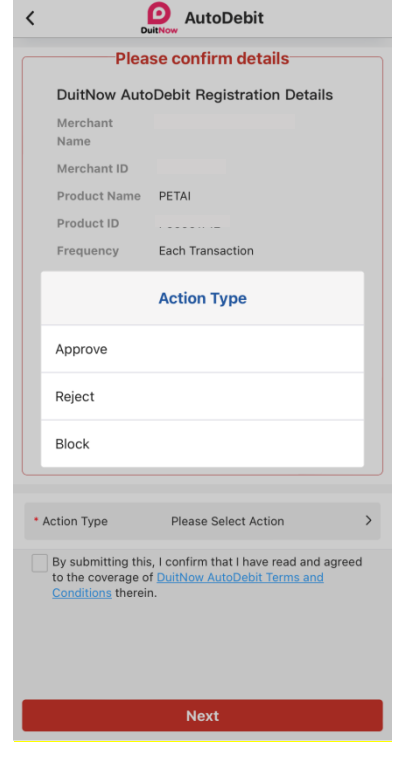
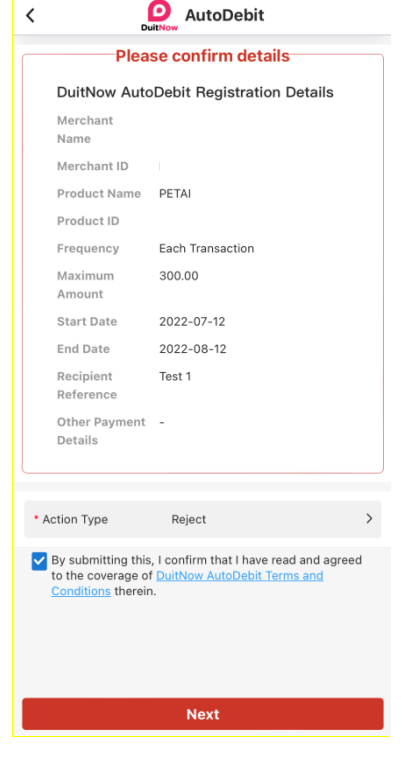
3. 我需要注册 DuitNow AutoDebit 吗?

不，您只需要登陆我行的网银或手机银行即可开始使用 DuitNow AutoDebit.

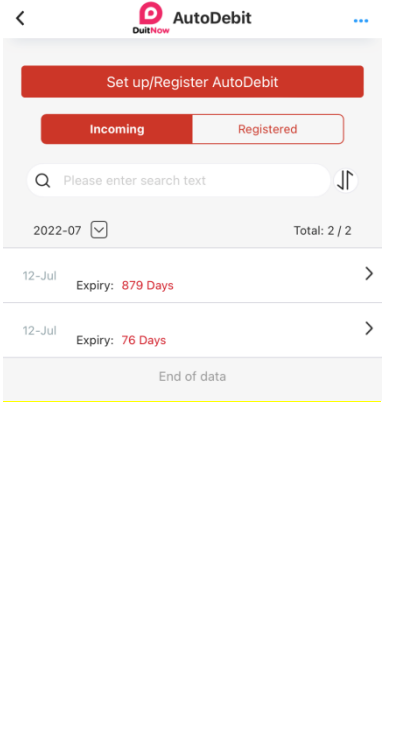
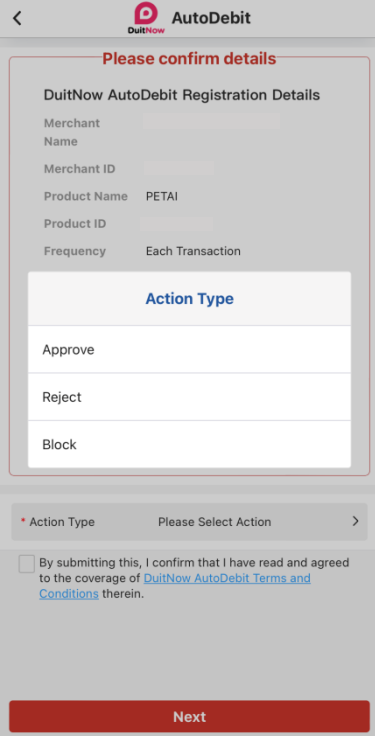
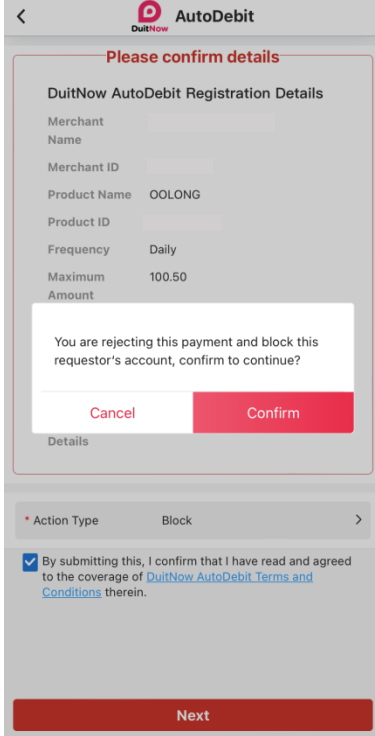
4. 使用 DuitNow AutoDebit 支付服务是否会产生额外的收费?

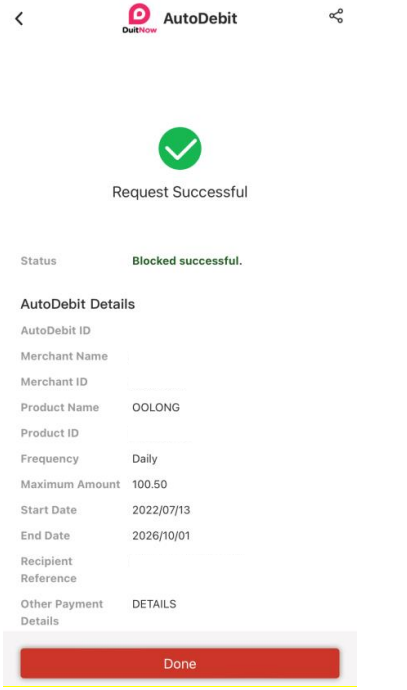
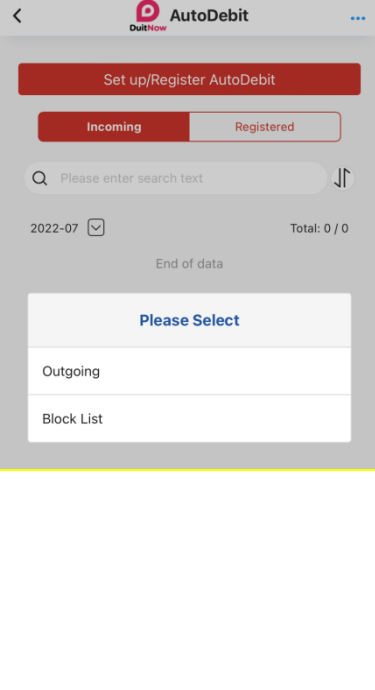
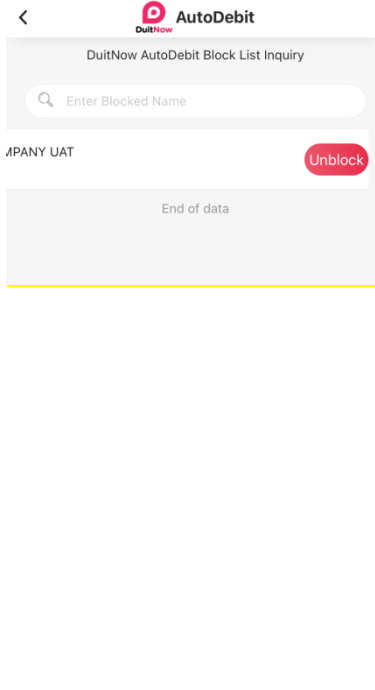
不会，这项服务是完全免费的。

5. 我可以拒绝 DuitNow AutoDebit 的请求吗?

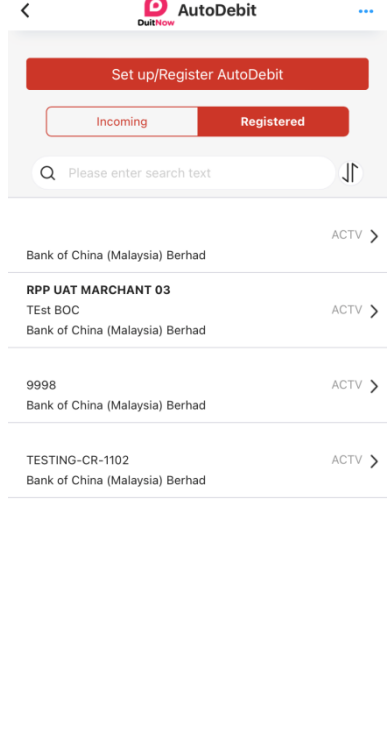
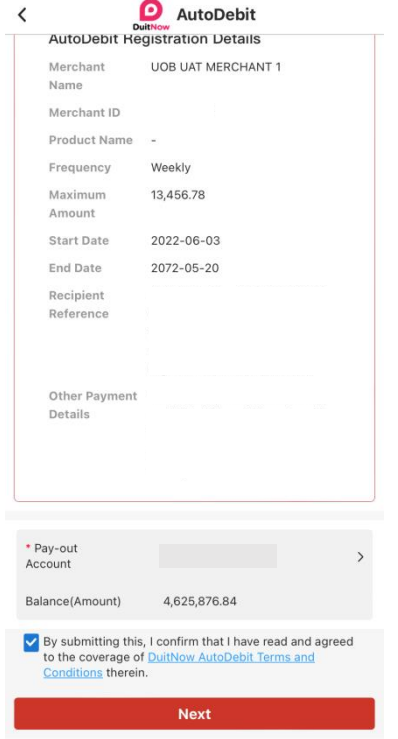
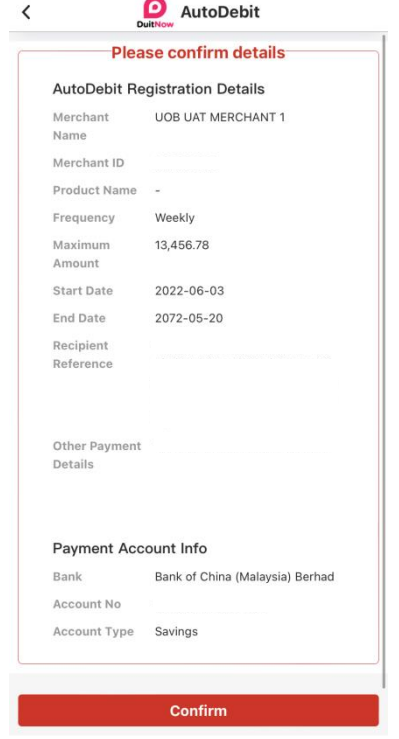
步骤 1: 选择您想要拒绝的请求	步骤 2: 选择“拒绝”	步骤 3: 确认信息
		

6. 我可以拉黑/取消拉黑 DuitNow AutoDebit 请求吗?

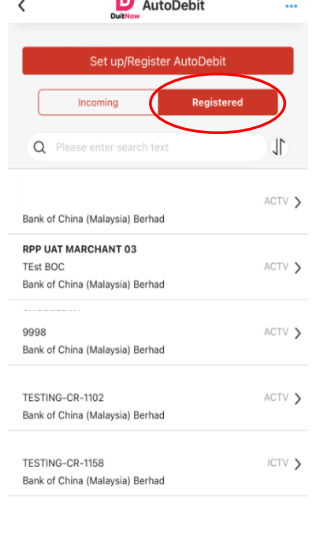
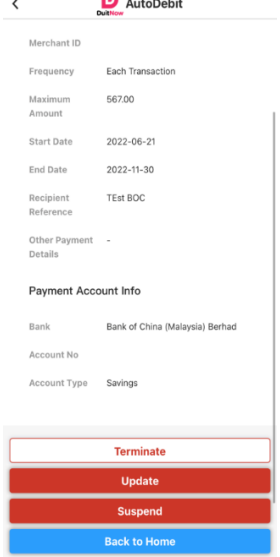
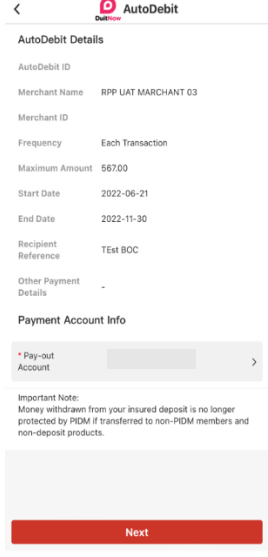
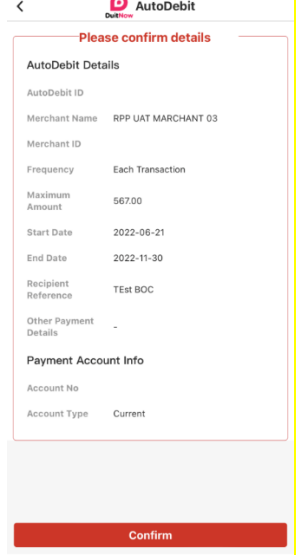
步骤 1: 选择您想要拉黑的请求	步骤 2: 选择“拉黑”	步骤 3: 确认及拉黑
		

步骤 4: 拉黑成功	步骤 5: 点击右上角 [☰], 选择“黑名单”	步骤 6: 点击或向右滑动选择“取消拉黑”
		

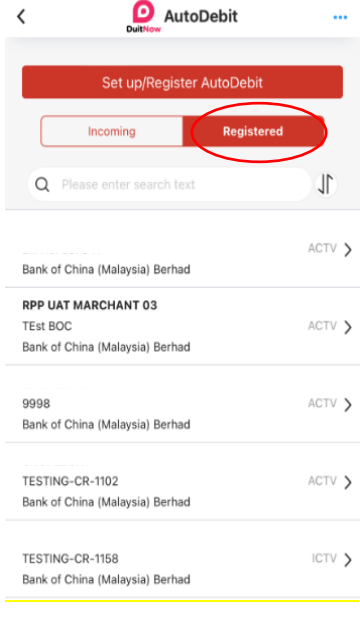
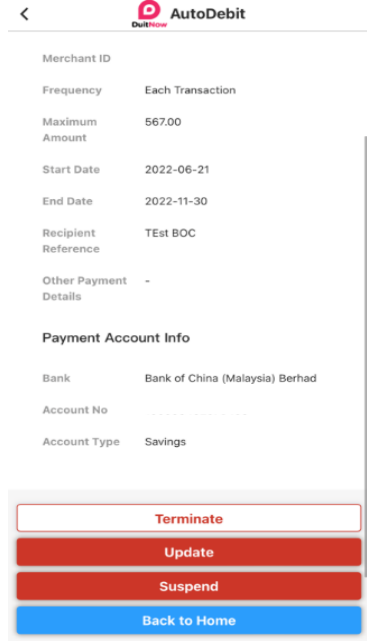
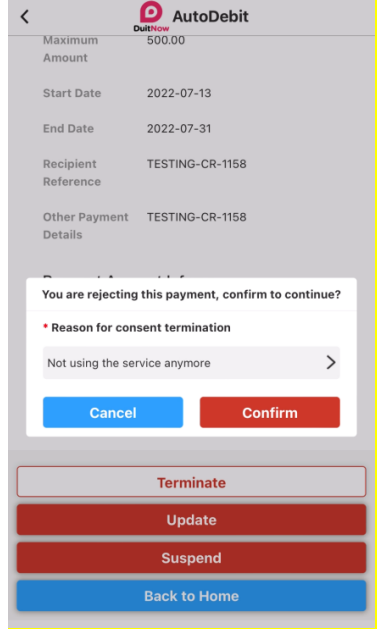
7. 如何将其他银行签约的 DuitNow AutoDebit 转移至 BOCM 账户支付?

步骤 1: 点击“已签约”后, 选择您想要转移的 AutoDebit	步骤 2: 选择“付款账号”, 阅读且同意 T&C 协议	步骤 3: 确认信息
		

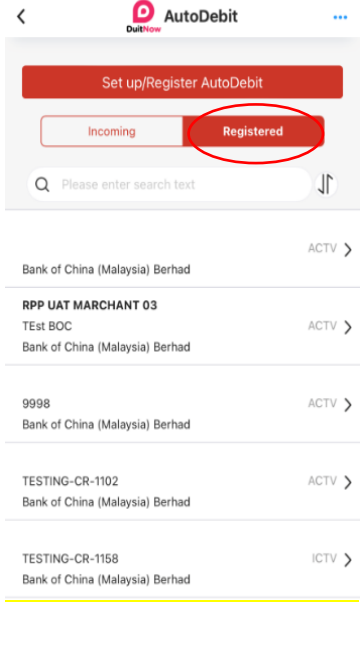
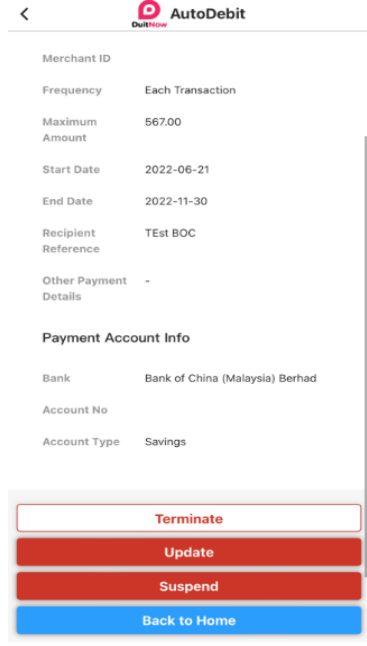
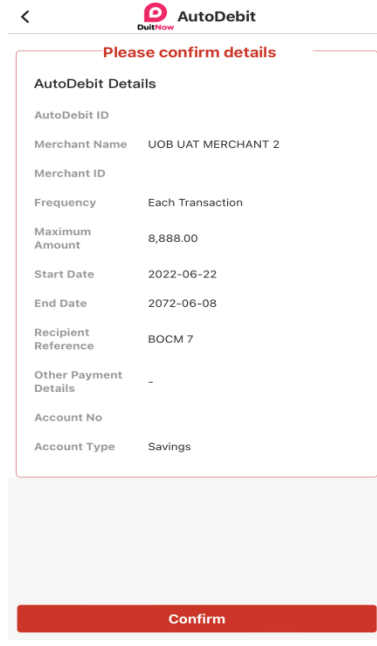
8. 我可以修改已签约的 DuitNow AutoDebit 支付账户吗?

步骤 1: 点击“已签约”, 选择您想要修改支付账户的 AutoDebit	步骤 2: 选择“修改”	步骤 3: 选择想要支付的“付款账号”	步骤 4: 确认信息
			

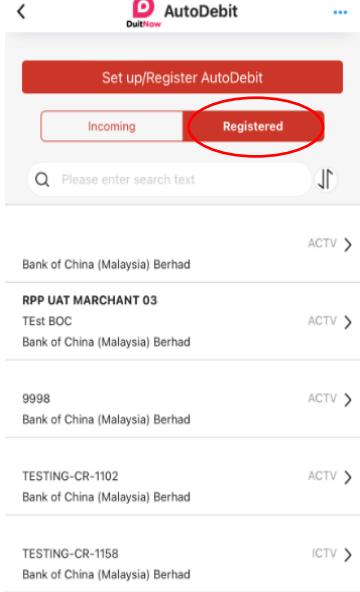
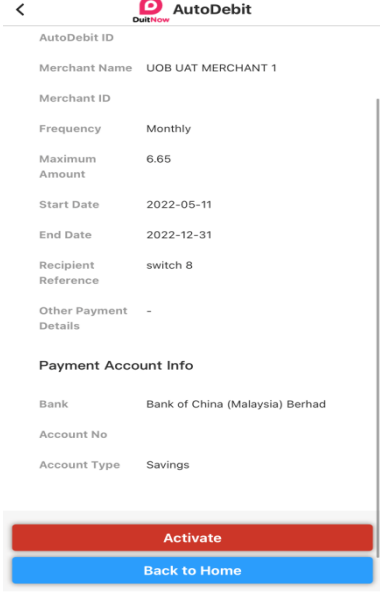
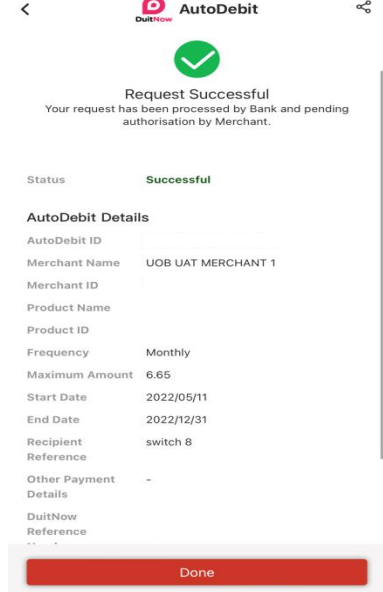
9. 如何终止已签约的 DuitNow AutoDebit?

步骤 1: 点击“已签约”，选择您想要终止的 AutoDebit	步骤 2: 选择“终止”	步骤 3: 选择想要终止 AutoDebit 的原因
		

10. 如何冻结已签约的 DuitNow AutoDebit?

步骤 1: 点击“已签约”，选择您想要冻结的 AutoDebit	步骤 2: 选择“冻结”	步骤 3: 确认信息
		

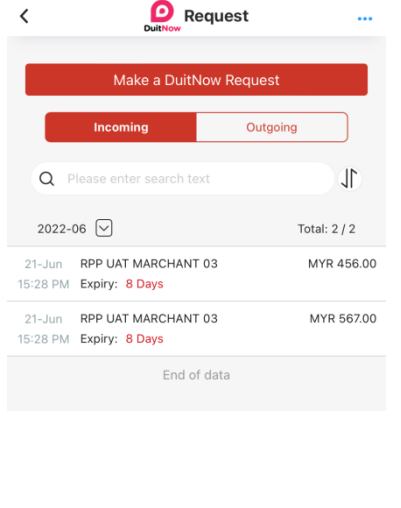
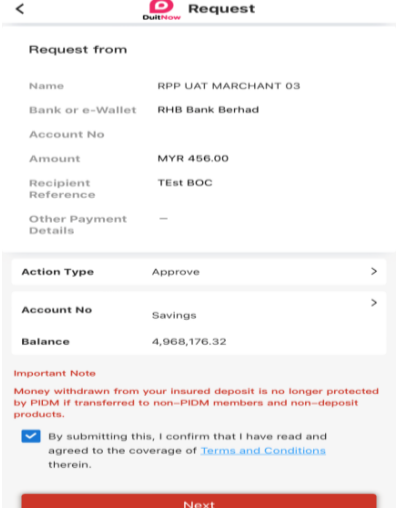
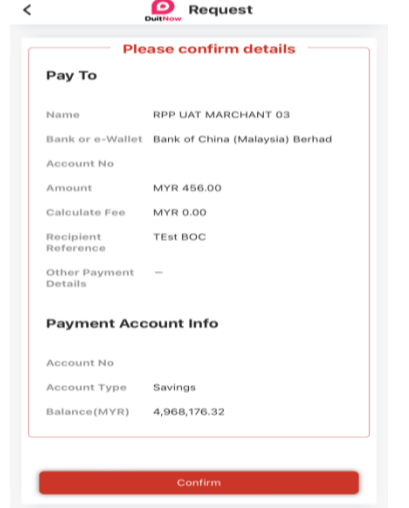
11. 如何激活已冻结的 DuitNow AutoDebit?

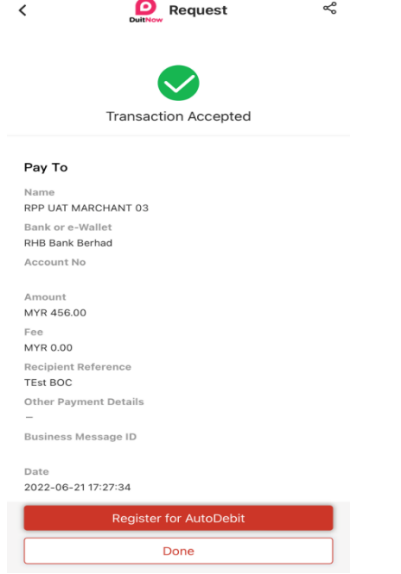

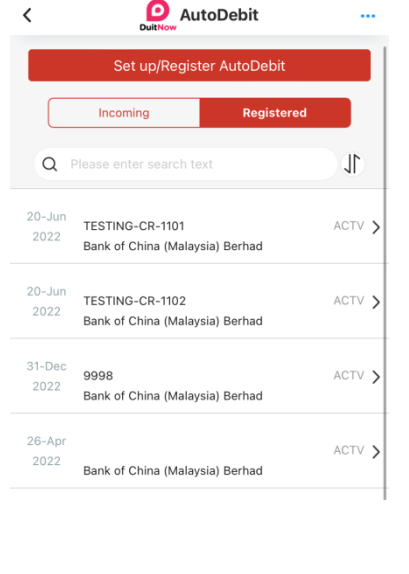
步骤 1: 点击“已签约”，选择您想要激活的 AutoDebit	步骤 2: 选择“激活”	步骤 3: 成功激活后，“已签约”列表会自动刷新
 <p>The screenshot shows the 'Set up/Register AutoDebit' screen. At the top, there is a red button labeled 'Set up/Register AutoDebit'. Below it, there are two tabs: 'Incoming' and 'Registered'. The 'Registered' tab is selected and circled in red. Below the tabs is a search bar with the placeholder text 'Please enter search text'. At the bottom, there is a list of AutoDebit entries, each with a bank name and an 'ACTV >' button. The entries include 'Bank of China (Malaysia) Berhad', 'RPP UAT MERCHANT 03', '9998', 'TESTING-CR-1102', and 'TESTING-CR-1158'.</p>	 <p>The screenshot shows the 'Activate' screen. At the top, there is a red button labeled 'Activate' and a blue button labeled 'Back to Home'. The screen displays the following details:</p> <ul style="list-style-type: none">AutoDebit IDMerchant Name: UOB UAT MERCHANT 1Merchant IDFrequency: MonthlyMaximum Amount: 6.65Start Date: 2022-05-11End Date: 2022-12-31Recipient Reference: switch 8Other Payment Details: -Payment Account Info:<ul style="list-style-type: none">Bank: Bank of China (Malaysia) BerhadAccount NoAccount Type: Savings	 <p>The screenshot shows the 'Request Successful' screen. At the top, there is a green checkmark icon and the text 'Request Successful'. Below it, there is a message: 'Your request has been processed by Bank and pending authorisation by Merchant.' The status is 'Successful'. Below this, there is a section titled 'AutoDebit Details' with the following information:</p> <ul style="list-style-type: none">AutoDebit IDMerchant Name: UOB UAT MERCHANT 1Merchant IDProduct NameProduct IDFrequency: MonthlyMaximum Amount: 6.65Start Date: 2022/05/11End Date: 2022/12/31Recipient Reference: switch 8Other Payment Details: -DuitNow Reference <p>At the bottom, there is a red button labeled 'Done'.</p>

注意：当您向特定的商家发送 DuitNow AutoDebit 的注册请求时，将会有一条提示通知您，一旦商家同意该请求后，只有商家有权更改支付状态，您将无法选择终止或冻结 DuitNow AutoDebit 支付服务，只能选择修改支付账户。

12. 为何在同意 DuitNow Request 后，会出现“注册 DuitNow AutoDebit”的确认信息？

这是因为商家将 DuitNow AutoDebit 附加在 DuitNow Request 向您一次发送，以方便您在同意 DuitNow Request 后，直接与商家签约 DuitNow AutoDebit 支付服务。

步骤 1: 点击您想要同意的 DuitNow Request	步骤 2: 选择“同意”和付款账户	步骤 3: 确认付款信息
		

步骤 4: 确认信息后将会跳转至 AutoDebit 页面，选择“同意”和“付款账号”	步骤 5: 确认信息	步骤 6: 您可通过“已签约”的栏目查看签约记录
		

13. 什么是每日交易限制？

每日最高交易限制额为 RM50,000，该限额也取决于您的银行账户类型。

14. 如何查看已签约的 DuitNow AutoDebit？

在 DuitNow AutoDebit 页面中，点击“已签约”栏目，即可查看所有已完成签约的支付服务。

15. 如何保存或分享 DuitNow AutoDebit 注册明细？

在注册成功的确认页面中，点击右上角的分享按钮，即可选择保存或分享 DuitNow AutoDebit 注册明细。