

DuitNow Online Banking/Wallets FAQ

1. What is DuitNow Online Banking/Wallets?

DuitNow Online Banking/Wallets is a convenient and secured online payment solution that allows real-time debiting of your BOCM account and direct crediting into the merchant's account.

2. What is the type of account that can be used to pay to Merchant?

The accounts available for payment are Savings Accounts, Current Accounts, and e-Pocket account.

3. Do I need to register for DuitNow Online Banking/Wallets?

No, all you need to have is access to BOCnet Internet Banking and/or Mobile Banking app* access can make payment via DuitNow Online Banking/Wallets.

4. Are there any fees and charges for using DuitNow Online Banking/Wallets?

No, there are no fees and charges from the Bank.

5. How does DuitNow Online Banking/Wallets differ from the existing FPX Online Banking?

DuitNow Online Banking/Wallets is the new real-time online payment service which allows you to complete transactions securely via BOCnet Internet Banking/Mobile Banking app* linked to your BOCM's Savings/Current/e-Pocket account.

6. How long does it take for the payment to go through?

The payment will go through instantly once the transaction is successful.

7. What is the daily transaction limit?

Default limit is set at RM2,000. Maximum single transaction limit is RM30,000 and Daily Accumulative Limit is RM30,000.00 The limit is also subject to the type of account you have with the Bank.

8. Where can I check the transaction limit for DuitNow Online Banking/Wallets?

From the main menu, select "DuitNow" and select "Transaction Limit Setting".

Note:

1. * This function is yet available via Mobile Banking app.