



WHISTLEBLOWING FORM

The Bank is committed to upholding and enhancing corporate governance standard and strongly values the ethical conduct and integrity of the employees. In the respect, if staff members and external parties (e.g. contractors, consultants, suppliers, interns, customers and members of the public) dealing with the Bank encounter any actual or possible violation of legal and regulatory requirements or improprieties in relations to the businesses or other matters of the Bank/the Bank's staff members, it can be reported to the Bank. In all cases, the Bank shall handle the whistleblowers' concern in a prudent, confidential and fair manner.

Nevertheless, for customers' comment and suggestion on the Bank's services and products, they should be made the Bank's relevant unit in charge of customer opinions handling for following up. For staff appeal, please follow the Bank's applicable mechanisms to submit the case.

If you wish to make a reporting, please complete the Form below. Please note that whistleblowers may send the completed Form and supporting documents in a sealed envelope clearly marked "to be opened by addressee only" and addressed to the Head of Internal Audit Department or the Chairman of the Board Audit Committee by post to 2nd Floor, Plaza OSK, 25, Jalan Ampang, 50450 Kuala Lumpur. Whistleblower may also send the same to the Head of Internal Audit Department by email at whistleblowing_kl@my.bank-of-china.com.

Whistleblower's Name and Contact Information ¹		
Name	:	
Telephone Number	:	
Email Address	:	
Relationship with BOCM (if not employee)	:	
Details of Staff Involved in Concern Raised		
Name of Staff	:	
Designation	:	
Department/ Branch	:	
Details of Concern Raised (You may use additional sheets if necessary)		
<p><i>Please provide details, including WHO is the person(s) concerned, as well as WHEN, WHERE and WHAT are the issue about (please continue on separate sheets if necessary), and attach supporting documents.</i></p>		

¹ The Bank accepts anonymous reporting. Nevertheless, anonymous reporting might lead to difficulties in following up owing to the inability to obtain further information from the whistleblower. In this connection, whistleblowers are encouraged to provide their real identity and contact information for following up if necessary.

Reporting to Other Parties	:	Have you raised your concern to any other person/ department/ authority? (Tick whichever applicable) Yes <input type="checkbox"/> No <input type="checkbox"/> If Yes, please state the person/ department/ authority the concern was raised to. You may also attach a copy of the report made if any. <hr/>
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Privacy Policy Statement

Personal data collected will only be used for the direct handling of whistleblowing reporting but not for any other purposes without the whistleblowers' consent, unless the use is required or permitted by the law. In case of a whistleblowing reporting becoming criminal investigation, the personal information as collected may then be disclosed to the relevant enforcement authorities. Besides, under the Personal Data Protection Act, whistleblowers shall have the right to request access to and correction of his/her personal data as held by the Bank. If he/she wishes to exercise these rights, requests should be made in writing to the Head of Internal Audit Department at the mailing address or email address as shown in this Form.